



Report to Healthier Communities & Adult Social Care Scrutiny & Policy Development Committee 25th February 2015

Report of: Dr David Throssell
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Subject: Quality Report 2014/15

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Summary:

Foundation Trusts are required to produce an Annual Quality Report, which sits alongside the Annual Report.

The Quality Report has two key aims; to report on the quality of services delivered by Sheffield Teaching Hospitals in the year 2014/15 and to identify the Quality Report Objectives for 2015/16.

This update report is structured into the following sections

1. Introduction
2. Quality Improvement Priorities 2014/2015
3. Proposed Quality Improvement Priorities 2015/2016
4. Quality Report Production
5. Recommendation

This information is presented to the Scrutiny Committee to request their views and comments on the Quality Improvement Priorities for 2015/16.

Type of item: The report author should tick the appropriate box

Reviewing of existing policy	
Informing the development of new policy	
Statutory consultation	x
Performance / budget monitoring report	
Cabinet request for scrutiny	
Full Council request for scrutiny	
Community Assembly request for scrutiny	
Call-in of Cabinet decision	
Briefing paper for the Scrutiny Committee	x
Other	x

The Scrutiny Committee is being asked to:

The Committee is asked to consider the proposals and provide views, comments and recommendations on the contents of this report and the proposed Quality Improvement Priorities for 2015/16.

Background Papers:

[Monitor NHG Foundation Trust Annual Reporting Manual 2014/15](#)

[Quality Account: Reporting Requirements for 2013/14- Gateway Reference No. 00931 \(awaiting 14/15 documentation\)](#)

[Quality Account: Reporting Requirements for 2013/14- Gateway Reference No. 18690 \(awaiting 14/15 documentation\)](#)

[Monitor Detailed requirements for quality reports 2013/14 \(not published for 14/15\)](#)

[Quality Accounts: a guide for Local Involvement Networks](#)

[National Clinical Audits for Inclusion in Quality Accounts 2014/15](#)

Category of Report: OPEN

Quality Report 2014/15 – Overview

1. Introduction

NHS organisations have a duty to provide patients with a service that delivers high quality care for all. The Quality Report seeks to provide the Board of Directors and key stakeholders with assurance that clinical quality is being monitored and assessed and that actions are being put in place when required.

The Quality Report details performance in Sheffield Teaching Hospitals NHS Foundation Trust using a range of information such as performance indicators, CQC reports, patient surveys and complaints. This report is presented to update the Scrutiny Committee on the production of the 2014/15 Quality Report, to provide feedback on the current progress with the 2014/15 improvement priorities and to seek views and comments on these priorities for next year.

2. Quality Improvement Priorities 2014/15

Sheffield Teaching Hospitals identified the following priorities to progress during 2014/15

1. Patient to know the name of their consultant and nurse responsible for their care
2. Improve complainant satisfaction with the complaints process
3. Review mortality rates at the weekend and bank holidays
4. Review the impact of waiting times on the patient experience

Progress on each of these measures will be presented to the Scrutiny Committee at the meeting of the 25th February 2015. It is important to note that full year end performance figures will not be available until mid-April 2015.

3. Quality Improvement Priorities 2015/16

The identification of Quality Improvement Priorities has been undertaken using a collaborative approach with staff, Healthwatch and Trust Governors.

1. To improve how complaints are managed and learned from within Sheffield Teaching Hospitals NHS Foundation Trust
2. To improve staff engagement by using the tools and principles of Listening into Action (LiA)
3. To improve the safety and quality of care provided by the Trust in ALL settings with the aim of reducing preventable harm

Further information on these suggested priorities will be provided during the presentation on the 25th February 2015.

4. Quality Report Production

The report will contain comprehensive information regarding a range of quality measures covering all aspects of the Trust; some of these are detailed in mandatory statements specified by Monitor. The mandated reporting

requirements should enable staff, patients and the Trust Commissioners to compare quality indicators across a number of provider Organisations

The full report is currently in draft format and will be reviewed by the Quality Report Steering Group and other key stakeholders Healthwatch and NHS Sheffield.

A copy of the draft version will be provided to the Scrutiny Committee early April when the majority of the year end data will become available.

5. Recommendation

The Committee is asked to provide views, comments and recommendations on the contents of this report and the proposed Quality Improvement Priorities for 2015/16.